



Banka Postanska stedionica a.d.: S&T Serbia secures Postal Savings Bank data

The customer

The Serbian Postal Savings Bank (Banka Postanska stedionica a.d.), established in 1921, is today the leading bank in Serbia, with every second Serbian included in its 1.7 million residential and 4500 business customers concluding their financial transactions through the bank. The bank engages 1400 employees and has a nationwide network of 4 subsidiaries and 27 branch offices. The bank's head office is in Belgrade. The Postal Savings Bank handles more than 300,000 transactions daily.

The challenge

Data Security is very important for the Serbian Postal Savings because just a partial loss of data would be seriously damaging and could even result in the loss of clients. S&T has already successfully completed a number of projects for the company and was therefore also given the task of planning and implementing this 'Disaster Recovery' solution.

The project

S&T Serbia had to implement its solution, tailored for the Postal Savings Bank, under normal operating conditions – without restricting the bank's day-to-day business. Each implementation phase was tested extensively and optimizations were carried out on the basis of these tests. Complex, networked applications were migrated and integrated into the system.

The Postal Savings Bank's 'Disaster Recovery System' is based on IBM solutions for data security and encompasses the bank's entire information system. The system is mirrored with two FAST4700 Express Storages – one for the production server, the other for stand-by operations. Data is replicated remotely and online from one Storage System to the other. On the one hand, this ensures round-the-clock data integrity, data security and data availability. On the other hand, data can be restored within minutes in the event of an emergency, and business operations can continue seamlessly.

The solution designed for flexibility covers a wide range of potential disruption scenarios and contains a well thought-out back-up and archiving strategy for the bank's data. The intrinsic 'single points of failure' present before system conversion now have been eliminated and data processing speed has been significantly increased. In addition, operations control and maintenance is now simpler and more cost-effective.

Benefit to the customer

- 'single points of failure' eliminated
- faster data processing
- round-the-clock data integrity, data security and data availability



"S&T has already successfully completed a number of projects for us and was therefore also given the task of planning and implementing our 'Disaster Recovery' solution."

Gordana Arsenijevic, project leader in the Banka Postanska stedionica

S&T Serbia

S&T Serbia is one of the Top 3 IT systems integrators in the country, and is the first international IT company established with 100% foreign capital. S&T Serbia was founded in 1996 (as S&T Yugoslavia) as a part of S&T AG, whose central office is in Vienna. With approximately 100 employees S&T Serbia focuses on large and mid-sized, national and multinational companies in projects spanning the complete range of IT services: consulting, designing, implementation, integration, maintenance and permanent (24/7) customer support. S&T Serbia's success is based on a one decade experience and continuous development since its inception.

S&T Serbia belongs to the S&T Group, which with more than 3,100 employees and Euro 522,2 million in sales in 2007, is the leading provider of IT consulting, IT solutions and IT services to customers in Central and Eastern Europe, the DACH region (Germany-Austria-Switzerland), Japan and China. Counting around 70 branch offices in 22 countries, the Group has established a successful presence.

Belgrad

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